

BENEFITS

Valuable corporate information is far more accessible to all employees, ensuring they are making the best-informed decisions by having a complete view at their fingertips.

Users can find and view information without having deep knowledge of the various applications, meaning that important information is being used and training in applications is reduced across the whole organisation.

All information from applications that have been scanned by *iFerret* is accessible without having to run those applications (quickview format).

Having scanned all structured and unstructured data sources across the council's network the *iFerret* offering allows the FOI officer quick, extensive and accurate access to appropriate information to deal with FOI issues, ensuring timely compliance.

OUTCOMES

- Improved communication across the organisation
- Improved security and awareness around the use and access of data across the organisation
- Intuitive and easy access to information for everyone
- Better capability to manage information and know where it is
- Reduce training effort
- Reduce duplication of documents and data

iFerret is helping every user across the organisation gain better access to information ensuring they are as well informed as they could be in their day-to-day activities. This gives rise to improved productivity and gives employees a better capability to deal with customers more effectively.



iPLATINUM

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iPLATINUM

Home of *iFerret*



ferret *verb*: "to uncover and bring to light by searching"

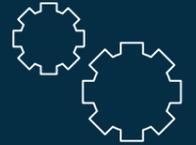


Have you ever:

- wondered why your organisation's wealth of information is only available to a few 'expert' users?
- wondered why it's harder to locate your organisation's information than it is to find information on the internet?
- had to trawl through multiple systems to find the information you're looking for?
- been delayed finding a document because you didn't know where it was filed?
- couldn't find information within a document because it was a scanned image?
- wanted to see all information about an item at the same time even if it is held in different systems?

If you answered yes to any of the above then read on for all the answers

"A recent Accenture survey of 1,000 middle managers found they spent as long as two hours a day searching for information and more than half the information they found was not relevant to their issue."



AUSTRALIAN MADE

iFerret is developed, maintained and supported by iPLATINUM.

iFerret could change your world...

APPLIANCE SOLUTION

iFerret is delivered as an appliance solution. The hardware and software is pre-installed. Simple user interfaces allow administrators to manage the source of information.

The solution is delivered with little effort and resource required by council and users can be trained in under 2 hours.

iFerret delivers a cost effective means of gaining direct access to valuable aggregated information from disparate data.

THE DILEMMA

All modern corporations deploy a variety of information systems to support business initiatives and client requirements. Whilst these systems provide valuable transaction processing capability they also create islands of information which make it difficult for users to access various sources of information as a whole.

Organisations now realise that there is a wealth of information that is not used adequately because staff either don't know the information exists or have trouble accessing the information in context.

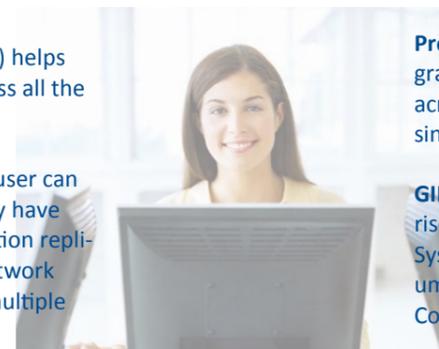
THE SOLUTION

iFerret's core search engine technology (Ferret) helps deliver greater accessibility to information across all the corporate digital assets.

As intuitively as searching on the Internet, any user can now find any piece of information to which they have security permissions to access. The *iFerret* solution replicates security access from the organisations network and databases removing the need to manage multiple sets of permission access points for employees.

iFerret enhances your ability to respond to issues by delivering access to information from a wider reach of data sources in a single environment whilst respecting security and permission rights to that information, eg. **Land Information System, Document Management System, CRM, Network Shares and email.**

By Deploying the *iFerret* Enterprise Search Technology you significantly enhance existing investments in transaction based systems and gain a head-start in delivering against business demands of accessing corporate information via a single view.



FEATURES

Single Point Access – *iFerret*'s web based user access offers a simple and effective method to search for information across the organisation.

Broad Data Sources – *iFerret* integrates information from LIS, CRM, EDRMS share drives and email systems.

OCR Enabled – the *iFerret* engine will recognise image based documents and apply an OCR scan which then enables searches across the full text detailed within the imaged document.

Preserves Application Security Profiles – *iFerret* integrates all record, documents and file security profiles across every application and maps that information to a single sign-on for access to information.

GIPA Enablement – *iFerret* allows a Council to categorise documents within their Document Management System as being GIPA available and then have these documents able to be referenced and retrieved from within Council's website via a standard search option.

Subpoena Management – *iFerret* allows a user to prepare a "package of documents", including those with redactions, for electronic distribution or bulk printing.

Duplicate document identification – *iFerret* will identify the source document and its location. If there are multiple copies these will also be identified and located..

Full Audit Trail – all searches including criteria and user details are retained and are viewable via an audit enquiry function, inclusive of search options eg. user, search term, date range etc.



iFerret COUNCIL CUSTOMERS

Canterbury
Eurobodalla
Fairfield
The Hills
Hornsby
Ipswich
Lake Macquarie
Livingstone
Manly
Marrickville
North Sydney
Orange
Pittwater
Randwick
Richmond Valley
Surf Coast
Sutherland
Tamworth
Tweed
Willoughby
Wyong
Yarra Ranges

