



Introduction

Welcome to the COVID-19 edition of the iFerret Update. Did you know they are using ferrets to test new vaccines for COVID-19? The ferret is contributing to steering us through this pandemic in many ways.

iFerret continues to spark the interest of organisations wanting to give their staff efficient and simple access to corporate information thus enabling better service to their customers.

In these challenging times it is more important than ever staff have easy access to corporate information wherever they may working. iFerret is achieving that outcome for over 50 local and state authorities.

In this edition we cover new customers, a call to action during lockdown, usage update and the new iFerret release. We hope you enjoy the iFerret Update.

New Customers

iPLATINUM would like to welcome the following new iFerret and iArchive customers since the last edition of the iFerret update.

- Rous County Council (iFerret)
- Central Coast Council (iFerret)
- Forbes Council (iFerret)
- City of Kingston (iFerret)
- Rockhampton Regional Council (iFerret)
- Cumberland Council (iArchive)
- Whitsunday Regional Council (iArchive)
- Douglas Shire Council (iArchive)
- Carpentaria Council (iArchive)
- Richmond Council (iArchive)
- Dubbo Regional Council (iArchive)
- Strathfield Council (iArchive)
- Yarra Ranges Shire Council (iArchive)
- Wattle Range Council (iArchive)

A Call to Action During Lockdown for COVID-19

Local Government is more important than ever today, in its role to preserve community via essential services and lead constituents. As the world grinds to a halt it is vital that councils keep going and lead from the front with messaging backed by actions.

Council employees have the "privilege" of being able to work and continue to make a difference. Unfortunately, many of those in your communities no longer have this privilege. You are fortunate to have some semblance of normality and connectivity in this current abnormal and disconnected world. It is a time to take advantage of this unique opportunity.



Now is the right time for councils to take on projects that can be completed remotely resulting in improvements that will enhance outcomes now and into the future. I encourage councils to seize this opportunity to improve productivity enabling better outcomes for staff and constituents moving forward.

iPLATINUM has been providing solutions to local councils for 20 years and we are now experiencing challenging times that also present enormous opportunity.

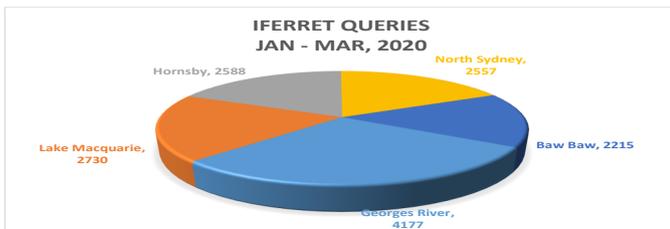
Our iArchive solutions give customers the ability to retire redundant legacy systems and stop paying expensive support for these applications. They also make it much easier to access the underlying corporate data from anywhere via a simple web browser.

The same can be said for our iFerret solution that enables anybody to easily access corporate data from current transaction systems, email and network drives. Like iArchive it can be accessed from anywhere via a simple web browser.

If councils are considering any of these technologies, or you have commenced an installation that has been put on hold, I recommend now as a great time to act on this. These solutions will provide your organisations with increased efficiencies and reduced costs resulting in better outcomes for staff and customers.

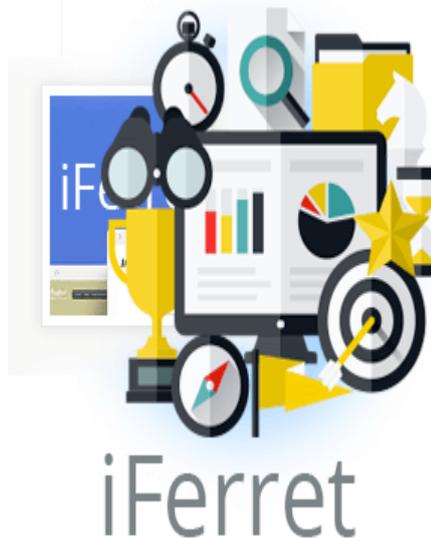
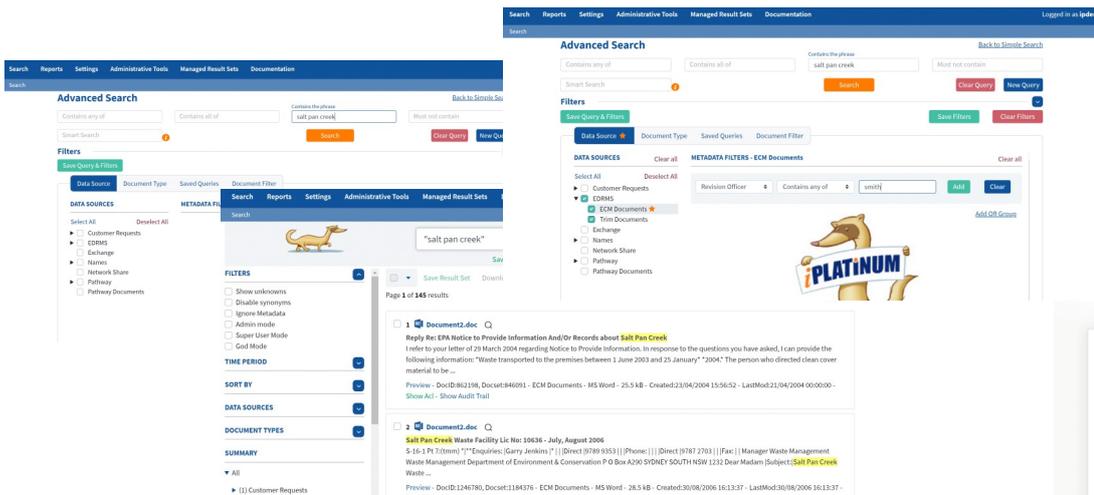
Top iFerret Customers

The top iFerreters for the January to March 2020 quarter were:



iFerret Version 3.0

The latest release of iFerret is nearing completion and we are pleased to announce this release will also include new integration to the TechnologyOne cloud environment. Some sample screens from the new release are provided below.



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