



iFerret Update (20th Anniversary Edition) - March 2021

Introduction

Welcome to the latest edition of the iFerret Update. iPLATINUM is pleased to celebrate 20 years assisting Local Councils gain a better return on their investment in information technology.

We started this journey in April 2001 with a small group of dedicated people offering a range of services to enable councils to improve their use of corporate systems and get better value for money from that spend.

Today we continue to provide those services and have also developed industry standard products including iFerret and iArchive enabling councils to more easily access corporate information, wherever it may reside.

Thank you to the hundreds of councils across Australia and New Zealand who have worked with us during this wonderful journey!

In these changing times it is more important than ever staff have easy access to corporate information wherever they may be working. iFerret and iArchive are achieving that outcome for over 70 local and state authorities.

In this edition we cover new customers, iFerret 3.0 Update, usage update and the benefits of iArchive. We hope you enjoy the iFerret Update.

New Customers

iPLATINUM would like to welcome the following new iFerret and iArchive customers since the last edition of the iFerret update.

- Norfolk Island Regional Council (iFerret)
- Hume Community Housing (iFerret)
- Bathurst Council (iArchive)
- Murray River Council (iArchive)
- MidCoast Council (iFerret new connectors)
- Port Stephens Council (iFerret new connector)
- Willoughby Council (iArchive)
- City of Kingston (iFerret Microsoft connector)
- Richmond Council (QLD) (iArchive)



iFerret 3.0 Update

The rollout of the new release is nearing completion for all customers and the acceptance of v3.0 has been overwhelmingly positive.

iFerret users are reaping the benefits of a new user interface and a raft of new features including new connectors for the Microsoft suite of Sharepoint, One Drive and Teams. This means all documents kept within these Microsoft systems are now searchable from within iFerret.

We have also developed integration to the TechnologyOne cloud which means information held within this environment is now searchable from within iFerret.



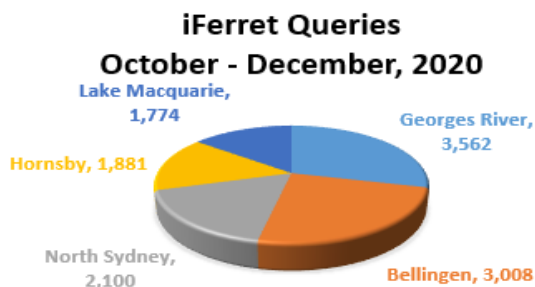
The upgrade process has been quite seamless with the install being kicked off late on a Friday afternoon and then being available for use the following Monday morning.

We have held a number of webinars to overview the changes in the new release and we offer all customers the opportunity for an update session once the software is installed. If any customers would like to avail themselves of an update session please lodge this request via support@iplatinum.com.au.

A number of new connectors for iFerret have been developed over the years and the breadth of solutions we are now able to scan and index is quite expansive. If you have not reviewed the connectors available for current transaction systems and historical legacy data in recent times, we encourage you to do this. Should you require a list of current connectors please lodge your request via info@iplatinum.com.au.

Top iFerret Customers

The top iFerreters for the October to December 2020 quarter were:



We are also pleased to announce we achieved a record number of iFerret queries across the user base during the month of February 2021.

The Benefits of iArchive

The IPLATINUM data archival solution, iArchive helps with the decommissioning of legacy systems (Finance, HRP, Property & Rating, Records, Assets and more) while allowing organisations to store historical data independent of application technology. This provides a mechanism to query and report on this data without the need for an application to support it.

iArchive ensures valuable historical information is far more accessible to all employees, enabling the best-informed decisions by having a complete view of information at their fingertips.

Users can find and view information without having knowledge of or access to the various historical applications, meaning that important information is being used and training in applications is reduced across the whole organisation.

Information can be easily accessed in a structured or unstructured format depending on the nature of the inquiry and the source of the data. This enables simple parameter based searches along with “google like” inquires.

Most importantly, once the iArchive solution is installed, organisations can decommission expensive legacy applications and maintain easy access to the underlying data.

The iArchive solution can easily be added as an historical repository under an existing iFerret environment. Solutions have been developed for many commonly used systems including GenacIS, Stowe TCS, Fujitsu, Authority, Oracle, TechnologyOne, ITVision, Practical, PeopleSoft, Chris21, Aurion, Smartstream, Confirm, MatMan, Kronos and more.

