



January 2016 - iFerret Update

Introduction

Welcome to the January 2016 edition of the iFerret Update. iFerret continues to spark the interest of organisations wanting to give their staff efficient and simple access to corporate information thus enabling better service to their customers.

iFerret is also now being seen as a critical tool as New South Wales Councils face pending amalgamation and reform. iFerret will ensure they will have easy access to information across the new entity.

In this edition we cover upgrades and new features, training, reform, new customers, and upcoming events. We hope you enjoy this edition of the iFerret Update.

Upgrades and New Features

We thank all customers for making the upgrade to the new 2.1 iFerret Release. It is important to stay current with new releases as the many new features, connectors, functions and enhancements are always applied to the latest version.

We have developed a number of new connectors over the past 6 months and if you would like to see the current list please request this via the support service.

Training

Many customers have taken on training in recent times to ensure they are fully aware of the new features and functions in the latest version. We are happy to customise a day of training and mentoring to suit your specific needs.

Outcomes of our training programs are normally increased usage, more users and higher satisfaction levels. If you would like to schedule training please log a call through our support service or email info@iplatinum.com.au.

NSW Local Government Reform

The reform process planned for NSW will create new challenges for councils when accessing important corporate information across multiple entities with disparate systems. iFerret will enable councils to seamlessly access this important information across the wider organisation.

For existing iFerret customers, iPLATINUM offers an option to expand your license to include additional entities and systems. For new customers we are happy to structure a license agreement that takes into account an investment already made by an existing iFerret partner council. Please feel free to contact Mike Preedy on 0405 102 500 or mikep@iplatinum.com.au to discuss your license requirements.

iFerret in the News

iFerret was featured in the LG Focus December 2015 edition on Business Efficiency and Sustainability. To read the article please go to:

<http://www.lgfocus.com.au/editions/2015-12/iferret-providing-dramatic-transformation-for-local-councils--using-latest-discovery-technology.php>

For other iFerret news items please go to:

<http://www.iplatinum.com.au/index.php/all-news>



iFerret

New Customers

It has been a very busy time with the introduction of new customers to the iFerret community. We would like to take this opportunity to welcome the following new customers since July 2015:

Evolve Housing, Bathurst Regional Council, Bega Valley Shire Council, Dubbo City Council, City of Casey, City of Stonnington.

Also, congratulations to Hornsby Shire Council and Eurobodalla Shire Council who moved from a prototype to live status in the second half of 2015.

This brings the total number of iFerret customers to 35.

Upcoming Events

If you are attending any of these events please take time to visit the iPLATINUM stand or presentation session (if available) to have a chat to the iPLATINUM staff about the latest iFerret initiatives.

Event	Date	Location
LGPro Annual Conference	25-26/02/16	Melbourne Convention Centre
Local Government Executives Conference	2-4/03/16	Coffs Harbour
LG Governance Conference	10-11/03/16	Tamworth
iFerret User Workshop	Apr-16	TBA
LGMA National Congress	4-6/05/16	Gold Coast Convention Centre
LG Customer Service Conference	17-19/08/16	Wollongong
Records & Information Management	11-14/09/16	Crown Perth
Infor Public Sector User Forum	Sep-16	TBA

Top iFerret Customers

Many of our customers now run competitions internally to promote iFerret and reward the top iFerret inquirers. We will be publishing the top users of iFerret on our website each quarter and would be happy to make Ferrets available as prizes for the top users. If you would like some Ferrets for your council please let us know.

The top iFerreters for the month of December were: Lake Macquarie, North Sydney, Ipswich, Pittwater and Sutherland.

Finally, if you would like iPLATINUM to help you learn how you can get more out of iFerret and increase usage across your organisation please contact Mike Preedy to discuss. This is provided as a FREE service to our customers.

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New iFerret Logos

