



August 2015 - iFerret Update

Introduction

It has been a busy time in the world of iFerret with upgrades to version 2.1, customer training sessions, a new website, new customers and new initiatives to enable you to get more from your iFerret install.

This communication summarises recent events that will be of interest to iFerret users, and hopefully, you will find something that will further improve your iFerret experience.

Upgrades

On the upgrade front I would like to thank all customers for enabling us to move you to the latest 2.1 release. This upgrade has taken place over the past few months, normally commencing on the Friday, and completing on the Monday. The upgrade process has been very smooth and customers have seamlessly transitioned to the new release with no interruption to normal business.

Release 2.1 delivers many new features and functions that are detailed in the release notes but the end result is an iFerret application that will deliver a lot more value to council.

At the time of writing all bar a couple of customers have now completed this upgrade so if you are yet to see the many new features in release 2.1 please contact iPLATINUM to schedule your upgrade.

Training

As a part of the upgrade process many customers have chosen to take on a day of optional release 2.1 training. iPLATINUM highly recommend this training as it will make all users familiar with the many new features in this release.

It will typically take place over one day with individual sessions running for approximately 2 hours. We will structure the day to suit your specific needs but it may include new user training, refresher training, 2.1 features training, administration training and tips and tricks to enable you to get the most out of iFerret.

Feedback from these sessions has been extremely positive and all sites who have conducted the training have gained an increased knowledge of how to use iFerret more effectively and the end result has often been the introduction of a number of new users.

If you have not conducted the training and would like to do so please contact Terry Mohan to discuss your requirements and arrange a time.

New Customers

It has been a very busy time with the introduction of new customers to the iFerret community. I would like to take this opportunity to welcome those new customers.

Firstly, congratulations to Ipswich City Council and Tamworth City Council who moved from a prototype to live status in the first half of 2015.

I would also like to welcome the following councils who have joined the iFerret community in 2015: Hornsby Shire Council, Coffs Harbour City Council, Maitland City Council, Kempsey Shire Council, Hurstville City Council, Kingston City Council and Warrumbungle Shire Council.

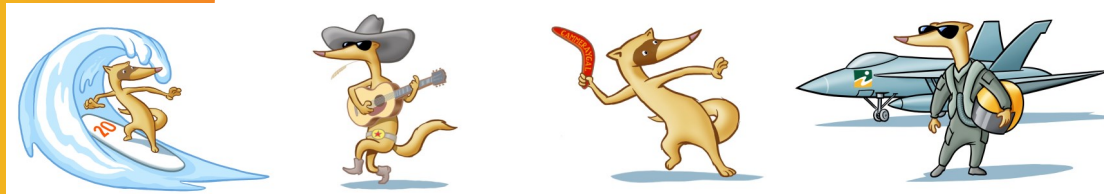
Upcoming Events

If you are attending any of these events please take time to visit the iPLATINUM stand or presentation session (if available) to have a chat to the iPLATINUM staff about the latest iFerret initiatives.

Event	Date	Location
Records and Information Management Professionals	30/08/2015	MCG, Melbourne
Infor Public Sector User Forum	8/09/2015	Museum of NZ, Wellington
LG Innovations	9/09/2015	University of Wollongong
LG Customer Service Conference	13/10/2015	Gold Coast

Customise Your Ferret

We are now offering our customers the opportunity to design their own iFerret logo and brand their installation with a corporate flavour. Below are some examples existing customers have come up with:



Please let us know if you would like to brand your Ferret.

Top iFerret Customers

Many of our customers now run competitions internally to promote iFerret and reward the top iFerret inquirers. We will be publishing the top users of iFerret on our website each quarter and would be happy to make Ferrets available as prizes for the top users. If you would like some Ferrets for your council please let us know.

Also, if you would like iPLATINUM to help you to learn how you can get more out of iFerret and increase usage across your organisation please contact Mike Preedy to discuss how we can help. This is provided as a FREE service to councils.

Suite 212 Level 2
410 Elizabeth Street
Surry Hills NSW 2010
PO Box 1265
Fitzroy North VIC 3068

Tel: 1300 Ferret
Fax: 02 9281 2150
www.iplatinum.com.au
info@iplatinum.com.au

